



My Television Is Not Working

Words:

1) THIS

2) TELEVISION

3) WORKING/WORK

4) ADDRESS

5) PICTURES

6) CLEAR

7) START

8) NIGHT

9) SOMEONE

10) WAITING/WAIT

Conversation:

Good afternoon, this is _____. How may I help you?

My television is not working.

May I have your name, please?

My name is _____. Do you need my address?

No _____, we have it. Could you please tell me what is wrong with your television?

The pictures are not clear.

When did this problem start?

It started last night.

We will send someone to your house in a few hours.

Okay, I will be waiting. Thank you.

Exercise 1: Give The Correct Response

- A) We will send someone to your house in a few hours.**
- B) How may I help you?**
- C) May I have your name please?**
- D) No _____, we have it. Could you please tell me what is wrong with your television?**
- E) When did this problem start?**

Exercise 2: Which is the Correct Conversation?

Okay, I will be waiting.

A It started last night.

When did this problem start?

B

Thank you.

No _____, we have it.

C

My name is _____.

How may I help you?

D

My television is not working.

Exercise 3: Say the Sentence Correctly

A Afternoon good, this ____ is.

B When this problem did start?

C Send we will to your house in a few hours someone.

D Okay, will be I waiting.

E Working not my television is.

Exercise 4: Fill In The Blanks

A My ___ is not working. (television, name)

B Do you need my _____? (afternoon, address)

C The pictures are not _____. (clear, night)

D We will send ___ to your house in a few hours. (start, someone)

**Exercise 5: Have A Conversation
With Your Trainer Using The Words
You Have Learnt.**

GLOSSARY

ALBERT
LEARNING

This:

French: Ce

Italian: Questo

Spanish: Esto

Television:

French: Télévision

Italian: Televisione

Spanish: Televisor

Working/Work:

French: Le fonctionnement/Faire
marcher

Italian: Funziona/Funzionare

Spanish: Functiona/Funcionar

Address:

French: Adresse

Italian: Indirizzo

Spanish: Dirección

Pictures:

French: Images

Italian: Immagini

Spanish: Fotografía

Clear:

French: Clair

Italian: Chiaro

Spanish: Claro

Start:

French: Commencement

Italian: Inizio

Spanish: Comienzo

Night:

French: Nuit

Italian: Sera

Spanish: Noche

Someone:

French: Quelqu'un

Italian: Qualcuno

Spanish: Alguien

Waiting/Wait:

French: Attendrai/Attendre

Italian: Aspetterò/Aspettare

Spanish: Esperando/Esperar

Answers For Exercises:

Exercise 1:

Answers:

A: Okay, I will be waiting. Thank you.

B: My television is not working.

C: My name is _____. Do you need my address?

D: The pictures are not clear.

E: It started last night.

Exercise 2:

Answer:

D

Exercise 3:

Answers:

A: Good afternoon, this is _____.

B: When did this problem start?

C: We will send someone to your house in a few hours.

D: Okay, I will be waiting.

E: My television is not working.

Exercise 4:

Answers:

A: television

B: address

C: clear

D: someone