“The single biggest problem in communication is the illusion that it has taken place.” — George Bernard Shaw



The Importance Of Interpersonal Communication

C1-C2

Module 4

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Here's What We Will Be Learning in this Presentation:



SUMMARY

- The Context of Communication
- The Communication Process and Distractions
- Interpersonal Communication
- Elements of Interpersonal Communication
- Interpersonal communication skills
- Principles of Interpersonal Communication
- Improving and developing one's interpersonal skills

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Vocabulary

Isolated: far away from other places, buildings, or people; remote.

Jargon: special words and phrases that are used by particular groups of people, especially in their work.

Variable: an element, feature, or factor that is liable to vary or change.

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