



Human Resource Department's Role in Handling Conflicts

C1 – C2

Module 1

Summary

- ❑ Revision of Human Resource Functions.
- ❑ Human Resource's Role In Conflict Resolution.
- ❑ Effects Of Conflict.
- ❑ Steps To Conflict Resolution.
- ❑ Benefits of Conflict Resolution.
- ❑ Demerits of Conflict Resolution.
- ❑ Exercises.

Here's What
We will be
Learning in this
Presentation:



Vocabulary

Collision: an instance of one moving object or person striking violently against another.

Mid-way: in or towards the middle of something.

Equitable: fair and impartial.

Amicable: characterized by friendliness and absence of discord.

Belittle: dismiss (someone or something) as unimportant.