Human Resource Department's Role in Handling Conflicts

C1 – C2

Module 1

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Here's What We will be Learning in this Presentation:

Summary

- Revision of Human Resource Functions.
- Human Resource's Role In Conflict Resolution.
- Effects Of Conflict.
- Steps To Conflict Resolution.
- Benefits of Conflict Resolution.
- Demerits of Conflict Resolution.
- Exercises.

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Vocabulary

Collision: an instance of one moving object or person striking violently against another.

Mid-way: in or towards the middle of something.

Equitable: fair and impartial.

Amicable: characterized by friendliness and absence of discord.

Belittle: dismiss (someone or something) as unimportant.

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