



# Communication Tools

# Vocabulary

**Disengaged:** not feeling interested or involved in something.

**Disintegrated:** to become much worse.

**Ritualistic:** a set of fixed actions and sometimes words performed regularly, especially as part of a ceremony.

**Downcast:** if someone's eyes are downcast, they are looking down.

**Reveal:** to make known or show something that is surprising or that was previously secret.

**Tannoy:** a brand name for a system of equipment that is used for making speech loud enough for a large number of people to hear, especially in order to give information.

# Introduction

It is a known fact that good communication is the base of any successful relationship, be it private or professional.

It's important to realize, though, that it's our nonverbal communication—our facial expressions, gestures, eye contact, posture, and tone of voice—that speak the loudest.

The ability to understand and use nonverbal communication, or body language, is a powerful tool that can help you connect with others, express what you really mean, and build better relationships.

Communication, whether verbal or non-verbal, is very important to convey what we want to say to another person. Without communication tools it would not be possible to speak with one another or tell the other how you're feeling about them or yourself.