



# Human Resource Department's Role in Handling Conflicts

C1 – C2  
Module 1

# Summary

- ❑ Revision of Human Resource Functions.
- ❑ Human Resource's Role In Conflict Resolution.
- ❑ Effects Of Conflict.
- ❑ Steps To Conflict Resolution.
- ❑ Benefits of Conflict Resolution.
- ❑ Demerits of Conflict Resolution.
- ❑ Exercises.

Here's What  
We will be  
Learning in this  
Presentation:



# Vocabulary

**Collision:** an instance of one moving object or person striking violently against another.

**Mid-way:** in or towards the middle of something.

**Equitable:** fair and impartial.

**Amicable:** characterized by friendliness and absence of discord.

**Belittle:** dismiss (someone or something) as unimportant.