

## Human Resource Letters - 4

C1 – C2 Module 1

ALВеят

## Here's What We will be Learning in this Presentation:

## Summary

- Complaints About An Annoying Co-worker.
- □ Conflict Resolution Between Two Warring
  - Colleagues.
- Exercises.

## Vocabulary

Whiny: complaining; fretful; cranky.

Lose your cool: fail to maintain a calm and controlled attitude.

**Breaching:** an act of breaking a law, promise.

**Deem:** regard or consider in a specified way.

**Reprimand:** a formal expression of disapproval.

