

Role Play: The Secretary and the Client on the phone.



Vocabulary:

At your service: to be ready to help someone whenever possible

Recite: to repeat or say out loud.

To house: to make room for someone or something

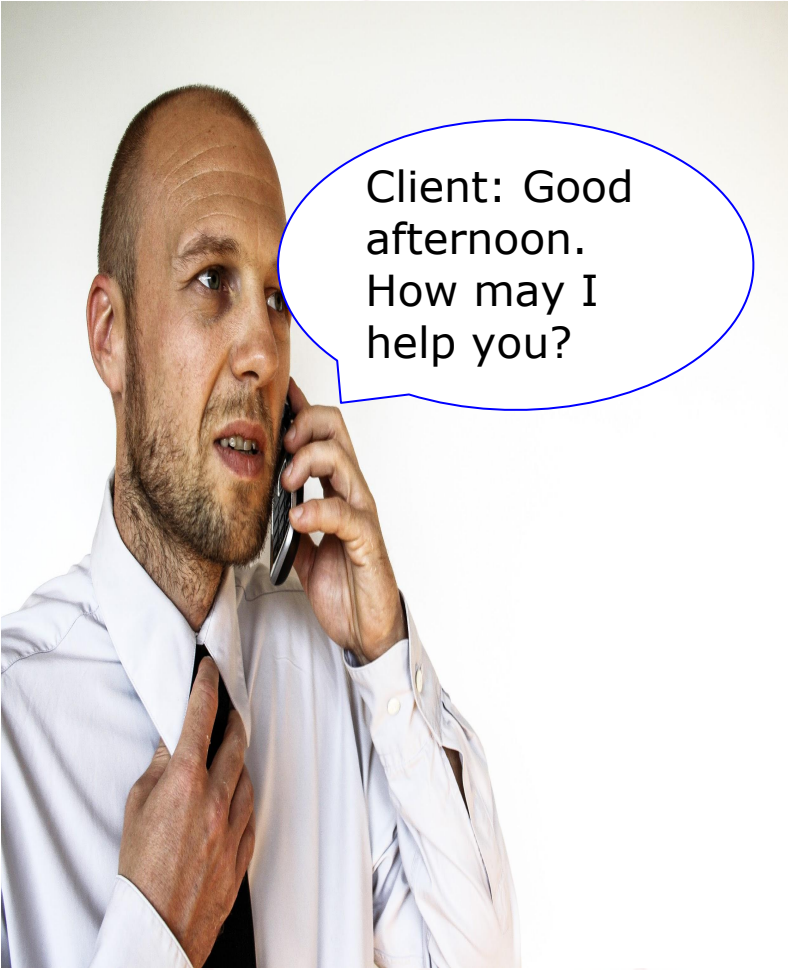
Accountability: responsibility/ to justify one's actions

Mingle: to mix together.


Break room: a **room** at a business which is set aside for coffee **breaks**, snacks, lunches, etc.

Liaise: Cooperate on a matter of mutual concern.

Patronage- The support given by a patron.



Client: Good afternoon. How may I help you?



Secretary: Good afternoon sir, I am calling you from R&R furniture.