

***“The single biggest problem in communication is the illusion that it has taken place.” — George Bernard Shaw***



# The Importance Of Interpersonal Communication

C1-C2

Module 4

Here's What We  
Will Be Learning  
in this  
Presentation:



# SUMMARY

- The Context of Communication
- The Communication Process and Distractions
- Interpersonal Communication
- Elements of Interpersonal Communication
- Interpersonal communication skills
- Principles of Interpersonal Communication
- Improving and developing one's interpersonal skills

# Vocabulary

**Isolated:** far away from other places, buildings, or people; remote.

**Jargon:** special words and phrases that are used by particular groups of people, especially in their work.

**Variable:** an element, feature, or factor that is liable to vary or change.