

“The single biggest problem in communication is the illusion that it has taken place.” — George Bernard Shaw



The Importance Of Interpersonal Communication

C1-C2

Module 4

Here's What We
Will Be Learning
in this
Presentation:



SUMMARY

- ❑ The Context of Communication
- ❑ The Communication Process and Distractions
- ❑ Interpersonal Communication
- ❑ Elements of Interpersonal Communication
- ❑ Interpersonal communication skills
- ❑ Principles of Interpersonal Communication
- ❑ Improving and developing one's interpersonal skills

Vocabulary

Isolated: far away from other places, buildings, or people; remote.

Jargon: special words and phrases that are used by particular groups of people, especially in their work.

Variable: an element, feature, or factor that is liable to vary or change.